



Customer Advisory

Date: 5th May 2023

Dear Valued customers,

Subject: East African Ports and Services Update

We would like to express our greatest gratitude to your support on our East Africa Services. For your best arrangement especially with pandemic impact, below please find the latest port and service situation update for your reference. We are always keeping our utmost effort to collaborate with concerned parties for securing transit time and minimizing the impact. Please feel free to contact our local agencies for any further assistance or visit our website <https://www.emiratesline.com/> for detailed schedule and cargo tracking. We are looking forward to your kind understanding and continuous partnership with ESL.

Mombasa, Kenya:

- **Operations with average port stay 2 days.**
- Vessel schedule of GIA and AKX is seriously affected by congestion at various ports on voyage.
- AKX Schedule change, port omissions and blank sailings adversely influenced overall transit times and long idling at transshipment port Port Klang, Malaysia for 3 to 6 weeks
- ESL is working full effort on possible alternative Transshipment solutions
- Rail movement to ICD Embakasi is within 7 days.
- Shipper Nomination to CFS depots has been resumed by Local Authorities
- Due to operational constraints, TBL to Juba, South Sudan has been suspended. In Transit by merchant is maintained and Container deposit USD2,000 per TEU at POD for securing empty return and any costs.

Dar Es Salaam, Tanzania:

- **Berth waiting time at average 2 days.**
- Local Authorities have worked to improve the port situation.
- Vessel schedule of GIA and ATX is affected by congestion of various ports on voyage.



- Schedule changes and port omissions leading to transit delay and long idling of 2 to 3 weeks at transshipment ports.
- Shipper Nomination to local ICDs at Dar Es Salaam has been resumed by Local Authorities for improving yard capacity.

Zanzibar, Tanzania:

- **Berth waiting time is at average 3 to 4 weeks**
- **Port stays approximately 4 to 5 days**
- **Berth priority for bulk vessels of terminal equipment, cement, wheat etc**
- GZX schedule is seriously delayed due to operational constraints
- ESL WINNER 2303 S ATA 15 APR ETB 15 MAY ETD TBA
- CISL LEENE 15MOL E ATA 28 APR ATB TBN ATD TBN
- Long transit time and long idling of 3 to 4 weeks at transshipment ports (mainly Jebel Ali)

***Global Customer Service
Emirates Shipping Line***